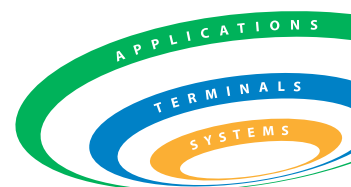# MESSAGE

CONNECT E-MAIL, TETRA SDS AND GSM SMS INTO ONE COMMUNICATION TOOL

Text-based communication between two or more participants is a very effective and efficient way to communicate, allowing immediate receipt, acknowledgment or reply. Message provides a tool to create a flexible and configurable messaging system that provides customised routing of messages between users.

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Going further in critical communications

APPLICATIONS
TERMINALS
SYSTEMS
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SICS

OVERVIEW

Messaging is being rapidly adopted for use as an essential communications medium, particularly among mission-critical and business-critical users. Not only does it provide a fast and efficient way to communicate, but it also offers an auditable means of communication that provides business benefits in terms of data analytics and process improvement. However, not all users in an organisation will necessarily be using the same equipment or be in a situation where a TETRA radio will be their chosen means of communication. Many users may only have access to devices supporting SMS or may be in an office environment where access to e-mail is a more suitable communication medium. There may also be scenarios where it is desirable that messaging from within an organisation using one technology, e.g. TETRA, needs to be sent to or received from an outside organisation that utilises a different technology.

SEAMLESS MESSAGING

Message provides a messaging capability between e-mail, SMS (GSM/3G/LTE) and SDS (TETRA), keeping everyone informed, regardless of either the technology utilised or the role of the user.

Message does not only transfer messages from one user to another using different technologies, it also configures messages so that they are delivered to the desired device in the appropriate format, based upon a set of user-defined rules, such as the time of day. It will also perform a store and forward service, holding messages until they can be delivered.

FLEXIBLE SOLUTION

› **Efficiently transfer information between different types of users**

› **Message forwarding**

› **Supports TETRA, GSM, 3G and LTE technologies / formats**

› **Configurable flexible tool for message delivery**

› **TETRA store and forward for SDS messages**

› **Support available for multiple TETRA networks**

› **Archive, audit trails and logging**

PORTALIFY
Part of the Sepura Group

Portalify Oy
Upseerinkatu 1-3
02600 Espoo
Finland

portalify.com
sepura.com
Tel +358 9 6227 9668
Fax +358 9 67 99 47

Portalify is a market leader in advanced situational awareness solutions, delivering mobile messaging and location tracking solutions for international mission-critical users for over 10 years. Headquartered in Helsinki, Finland, Portalify is part of the Sepura group of companies.