

QUERY

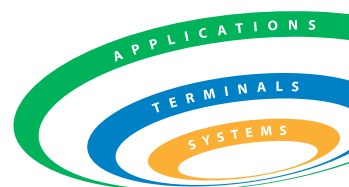


QUICK AND EASY ACCESS TO MULTIPLE BACK-END SYSTEMS

Query helps users to unleash the full potential of their field operations with reliable, secure and instant access to remote information. Efficient access to data brings benefits from increased efficiencies, reduced costs and improved safety and communications to end-user organisations.



Going further in critical communications



OVERVIEW

Query provides mobile workers with quick and easy access to multiple back-end systems, intranets and databases. The results from concurrent queries can be combined, together with filtering for the presentation of relevant details. Important information is instantly delivered to the user in a single, concise response, and new queries can be automatically launched. The winning combination of very high usability on mobile devices and automatic retrieval of relevant information from multiple data sources has a very positive impact on field force efficiency.

FLEXIBLE

In today's rapidly changing environments, flexibility to respond to new opportunities, challenges and changing legislation is crucial. Query utilises fully-configurable business logic and ready-made connectors to back-end databases, applications and intranet systems. This automatically combines information from multiple sources and makes queries based on operational rules. This guarantees transfer of the right information to the right mobile device every time.

SECURE

Efficient field operation requires the correct information to be available when it is needed. Multi-network support and authentication ensure that the retrieved information is delivered only to users who are authorised to access the information.

EFFICIENT

Applications generate significant cost savings and take field force efficiency to the next level, allowing more operations with higher quality to be achieved. With Query, a field worker no longer needs to call an operator several times to request information. Just one mobile query rapidly delivers

all the requested information in a single automated response. Users not only save both time and money by enhancing communications in this way, but they also benefit substantially from increased safety.

MULTI-NETWORK CONNECTIVITY

Query can connect to multiple networks such as TETRA (direct to infrastructure and modem), GSM, 3G, DMR and LTE. The same service can be supplied to multiple devices, e.g. TETRA radios, smartphones or tablets, on multiple networks.

BACK-END CONNECTIVITY

Query can be connected to multiple back-end technologies, including SQL databases, intranet resources, web services, ESB, bespoke legacy systems and e-mail. The product also has built in database storage, authentication and access control.

Query is particularly powerful when used on TETRA radios utilising Sepura Short Data Applications or WAP.

KEY FEATURES

- › Single server for multiple apps and organisations
- › Multi-network connectivity
- › Multi-back-end connectivity
- › Seamless back-end IT integration
- › Easy integration with external web-based data sources and apps
- › Integrate all back-end data
- › Business logic and data conversion
- › Combine information from multiple data sources
- › Cost-effective customised services
- › Information sharing by multiple user groups
- › No need to change data source or devices
- › Rapid and simple service creation for new applications
- › High-availability option
- › Web-based administration and maintenance interface
- › Audit and log facilities



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